COVID-19 Temporary MBS Telehealth Services

Last updated: 17 March 2021

- Commencing 13 March 2020 and extending until 30 June 2021, temporary MBS telehealth items have been made available to help reduce the risk of community transmission of COVID-19 and provide protection for patients and health care providers.
- The temporary MBS telehealth items are available to GPs, medical practitioners, specialists, consultant
 physicians, nurse practitioners, participating midwives, allied health providers and dental practitioners in the
 practice of oral and maxillofacial surgery.
- A service may only be provided by telehealth where it is safe and clinically appropriate to do so.
- The temporary MBS telehealth items are for out-of-hospital patients.
- It is a legislative requirement that GPs and Other Medical Practitioners (OMPs) working in general practice can
 only perform a telehealth or telephone service where they have an established clinical relationship with the
 patient. There are limited exemptions to this requirement.
- GP and OMP COVID-19 telehealth services are eligible for MBS incentive payments when provided as bulk billed services to Commonwealth concession card holders and children under 16 years of age.
- All providers are expected to obtain informed financial consent from patients prior to charging private fees for COVID-19 telehealth services.
- The temporary GP and OMP bulk billing incentive items for patients who are vulnerable to COVID-19 and the temporary doubling of all Medicare bulk-billing incentive fees ceased as of 1 October 2020.

Why are the changes being made?

The Government is investing more than \$1.1 billion to continue the national COVID-19 health response and suppression strategy until 31 December 2021. This includes extending the COVID-19 temporary telehealth items for a further three months, until 30 June 2021. This will ensure that patients continue to have access to key health initiatives, including Medicare-subsidised telehealth services.

The temporary MBS telehealth items allow people to access essential Medicare funded health services in their homes and reduce their risk of exposure to COVID-19 within the community. Previous updates made on 20 July 2020 ensure patients receive care from a GP, an OMP or a medical practice with whom they have an established clinical relationship.

Who is eligible?

The temporary MBS telehealth items are available to providers of telehealth services for a wide range of consultations. All Medicare eligible Australians can receive these services. GPs and OMPs working in general practice may only provide a telehealth service where they have an existing relationship with the patient.

Additional detail is provided in the 'GPs and Other Medical Practitioners' factsheet, and 'Provider' FAQ at MBS Online.



Bulk billing is at the discretion of all providers, so long as informed financial consent is obtained prior to the provision of the service.

Bulk billed GP and OMP services provided using the MBS telehealth items are eligible for MBS incentive payments when provided to Commonwealth concession card holders and children under 16 years of age.

What telehealth options are available?

Videoconference services are the preferred approach for substituting a face-to-face consultation. However, in response to the COVID-19 pandemic, providers can also offer audio-only services via telephone if video is not available. There are separate items available for the audio-only services.

No specific equipment is required to provide Medicare-compliant telehealth services. Practitioners must ensure that their chosen telecommunications solution meets their clinical requirements and satisfies privacy laws. To assist providers with their privacy obligations, a privacy checklist for telehealth services has been made available on MBSOnline: http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-TelehealthPrivChecklist. Further information can be found on the https://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-TelehealthPrivChecklist. Further information can be found on the <a href="https://www.mbsonline.gov.au/internet/

What does this mean for providers?

The temporary MBS telehealth items allow providers to continue to deliver essential health care services to patients within their care.

Providers do not need to be in their regular practice to provide telehealth services. GPs and OMPs working in general practice must ensure that they have an established clinical relationship with their telehealth patients, or be able to explain how their patients qualify for exemptions to this requirement. Additional detail is in the 'GPs and Other Medical Practitioners' factsheet.

The telehealth MBS items can substitute for current face-to-face consultations that are available under the MBS when the service/s cannot be provided due to COVID-19 considerations. The telehealth items have the same clinical requirements as the corresponding face-to-face consultation items. Providers should use their provider number for their primary location, and must provide safe services in accordance with normal professional standards.

Rebates for services provided by GPs and OMPs are paid at 85% of the new item fees - these fee amounts have been increased so that the Medicare rebates paid for the new GP and OMP telehealth services are at the same level as the rebates paid for the equivalent face-to-face services. (Due to the urgency of the new telehealth arrangements, the Department of Health has not been able to amend the legislation that establishes 100% rebates for GP/OMP services.)

For additional information on the use of telehealth items, please refer to the <u>Provider Frequently Asked Questions</u> document available on MBSOnline.

How will these changes affect patients?

Patients are eligible for GP and OMP telehealth services if they have an established clinical relationship with a GP, OMP, or a medical practice. This requirement supports longitudinal and person-centred primary health care that is associated with better health outcomes.



An established relationship is defined as the patient having seen the same practitioner for a face-to-face service in the last 12 months, or having seen a doctor or other health practitioner (such as a practice nurse or Aboriginal and Torres Strait Islander health worker) at the same medical practice for a face-to-face service in the last 12 months.

This requirement does not apply to people who are homeless; patients receiving an urgent after-hours (unsociable hours) service; children under the age of 12 months; patients of medical practitioners at an Aboriginal Medical Service or an Aboriginal Community Controlled Health Service; and people living in a COVID-19 impacted area.

A COVID-19 impacted area is one where a person's movement is restricted by a state or territory public health requirement that applies to the person's location. This includes patients subject to quarantine, and other restrictions intended to support infection control.

A <u>consumer factsheet</u> is available on MBSOnline which provides further information on how these changes will affect patients.

Who was consulted on the changes?

Targeted consultation with stakeholders has informed the temporary MBS telehealth items. Due to the nature of the COVID-19 emergency, it was not reasonably possible to undertake normal, broad consultations prior to implementation.

The extension of the temporary COVID-19 telehealth measures for another three months, until 30 June 2021, was a recommendation of the Australian Health Protection Principal Committee.

How will the changes be monitored and reviewed?

The Department of Health continues to monitor the use of the temporary MBS telehealth items. Use of the items that does not seem to be in accordance with the relevant Medicare guidelines and legislation will be actioned appropriately.

Where can I find more information?

COVID-19 National Health Plan resources for the general public, health professionals and industry are available from the Australian Government Department of Health website.

The full item descriptors and information on other changes to the MBS can be found on the MBS Online website at www.mbsonline.gov.au. You can also subscribe to future MBS updates by visiting MBS Online and clicking 'Subscribe'.

The Department of Health provides an email advice service for providers seeking advice on interpretation of the MBS items and rules and the Health Insurance Act and associated regulations. If you have a query relating exclusively to interpretation of the Schedule, you should email askMBS@health.gov.au.

Subscribe to 'News for Health Professionals' on the Services Australia website and you will receive regular news highlights.

If you are seeking advice in relation to Medicare billing, claiming, payments, or obtaining a provider number, please go to the Health Professionals page on the Services Australia website or contact Services Australia on the Provider Enquiry Line – 13 21 50.



Please note that the information provided is a general guide only. It is ultimately the responsibility of treating practitioners to use their professional judgment to determine the most clinically appropriate services to provide, and then to ensure that any services billed to Medicare fully meet the eligibility requirements outlined in the legislation.

This sheet is current as of the Last updated date shown above, and does not account for MBS changes since that date.

General Practitioner (GP) Services

Table 1: Standard GP services introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Attendance for an obvious problem	3	91790	91795
Attendance less than 20 minutes	23	91800	91809
Attendance at least 20 minutes	36	91801	91810
Attendance at least 40 minutes	44	91802	91811

Table 2: Health assessment for Indigenous People introduced 30 March 2020

Service	Existing Items	Telehealth items	Telephone items –
	face to face	via video-conference	for when video-
			conferencing is not
			available
Health assessment	715	92004	92016

Table 3: Chronic Disease Management items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Preparation of a GP management plan (GPMP)	721	92024	92068
Coordination of Team Care Arrangements (TCAs)	723	92025	92069
Contribution to a Multidisciplinary Care Plan, or to a review of a Multidisciplinary Care Plan, for a patient who is not a care recipient in a residential aged care facility	729	92026	92070
Contribution to a Multidisciplinary Care Plan, or to a review of a multidisciplinary care plan, for a resident in an aged care facility	731	92027	92071
Review of a GPMP or Coordination of a Review of TCAs	732	92028	92072

Table 4: Autism, pervasive developmental disorder and disability services introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Assessment, diagnosis and preparation of a treatment and management plan for patient under 13 years with an eligible disability, at least 45 minutes.	139	92142	92145

Table 5: Pregnancy Support Counselling program items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Non-directive pregnancy support counselling, at least 20 minutes	4001	92136	92138

Table 6: Eating Disorder Management items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
GP without mental health skills training, preparation of an eating disorder treatment and management plan, lasting at least 20 minutes, but less than 40 minutes	90250	92146	92154
GP without mental health skills training, preparation of an eating disorder treatment and management plan, at least 40 minutes	90251	92147	92155
GP with mental health skills training, preparation of an eating disorder treatment and management plan, lasting at least 20 minutes, but less than 40 minutes	90252	92148	92156
GP with mental health skills training, preparation of an eating disorder treatment and management plan, at least 40 minutes	90253	92149	92157
Review of an eating disorder treatment and management plan	90264	92170	92176
Eating disorder psychological treatment (EDPT) service, lasting at least 30 minutes, but less than 40 minutes	90271	92182	92194
EDPT service, at least 40 minutes	90273	92184	92196

Table 7: Mental Health Services items introduced 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Focussed Psychological Strategies (FPS) treatment, lasting at least 30 minutes, but less than 40 minutes	2721 and 2729	91818	91842
FPS treatment, at least 40 minutes	2725 and 2731	91819	91843

Table 8: Mental Health Services items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
GP without mental health skills training, preparation of a GP mental health treatment plan, lasting at least 20 minutes, but less than 40 minutes	2700	92112	92124
GP without mental health skills training, preparation of a GP mental health treatment plan, at least 40 minutes	2701	92113	92125
Review of a GP mental health treatment plan or Psychiatrist Assessment and Management Plan	2712	92114	92126
Mental health treatment consultation, at least 20 minutes	2713	92115	92127
GP with mental health skills training, preparation of a GP mental health treatment plan, lasting at least 20 minutes, but less than 40 minutes	2715	92116	92128
GP with mental health skills training, preparation of a GP mental health treatment plan, at least 40 minutes	2717	92117	92129

Table 9: Urgent After Hours Attendance items introduced 30 March 2020

Service	Existing Items	Telehealth items	Telephone items –
	face to face	via video-conference	for when video-
			conferencing is not
			available
Urgent attendance, unsociable after hours	599	92210	92216

Other Medical Practitioner (OMP) Services

Table 10: Standard OMP services introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Attendance of not more than 5 minutes	52	91792	91797
Attendance of more than 5 minutes but not more than 25 minutes	53	91803	91812
Attendance of more than 25 minutes but not more than 45 minutes	54	91804	91813
Attendance of more than 45 minutes	57	91805	91814
Attendance of not more than 5 minutes	179	91794	91799
Attendance of more than 5 minutes but not more than 25 minutes. Modified Monash 2-7 area	185	91806	91815
Attendance of more than 25 minutes but not more than 45 minutes. Modified Monash 2-7 area	189	91807	91816
Attendance of more than 45 minutes. Modified Monash 2-7 area	203	91808	91817

Table 11: Health assessment for people of Aboriginal or Torres Strait Islander descent items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not
			available
Health assessment	228	92011	92023

Table 12: Chronic Disease Management Items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Preparation of a GP management plan (GPMP)	229	92055	92099
Coordination of Team Care Arrangements (TCAs)	230	92056	92100
Contribution to a Multidisciplinary Care Plan, or to a review of a Multidisciplinary Care Plan, for a patient who is not a care recipient in a residential aged care facility	231	92057	92101
Contribution to a Multidisciplinary Care Plan, or to a review of a multidisciplinary care plan, for a resident in an aged care facility	232	92058	92102
Review of a GPMP or Coordination of a Review of TCAs	233	92059	92103

Table 13: Pregnancy Support Counselling program items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Non-directive pregnancy support counselling of at least 20 minutes	792	92137	92139

Table 14: Eating Disorder Management items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Medical Practitioner without mental health skills training, preparation of an eating disorder treatment and management plan, lasting at least 20 minutes, but less than 40 minutes	90254	92150	92158
Medical Practitioner without mental health skills training, preparation of an eating disorder treatment and management plan, at least 40 minutes	90255	92151	92159
Medical Practitioner with mental health skills training, preparation of an eating disorder treatment and management plan, lasting at least 20 minutes, but less than 40 minutes	90256	92152	92160
Medical Practitioner with mental health skills training, preparation of an eating disorder treatment and management plan, at least 40 minutes	90257	92153	92161
Review of an eating disorder treatment and management plan	90265	92171	92177
Eating disorders psychological treatment (EDPT) service, lasting at least 30 minutes, but less than 40 minutes	90275	92186	92198
EDPT service, at least 40 minutes	90277	92188	92200

Table 15: Mental Health items introduced 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Focussed Psychological Strategies (FPS) treatment, lasting at least 30 minutes, but less than 40 minutes	283 and 371	91820	91844
FPS treatment, at least 40 minutes	286 and 372	91821	91845

Table 16: Mental Health items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Medical Practitioner without mental health skills training, preparation of a GP mental health treatment plan, lasting at least 20 minutes, but less than 40 minutes	272	92118	92130
Medical Practitioner without mental health skills training, preparation of a GP mental health treatment plan, at least 40 minutes	276	92119	92131
Review of a GP mental health treatment plan or Psychiatrist Assessment and Management Plan	277	92120	92132
Medical Practitioner mental health treatment consultation, at least 20 minutes	279	92121	92133
Medical Practitioner with mental health skills training, preparation of a GP mental health treatment plan, lasting at least 20 minutes, but less than 40 minutes	281	92122	92134
Medical Practitioner with mental health skills training, preparation of a GP mental health treatment plan, at least 40 minutes	282	92123	92135

Table 17: Urgent After Hours Attendance items introduced 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video-
			conferencing is not available
Urgent attendance, unsociable after hours	600	92211	92217



Specialist and Consultant Physician Services

Table 18: Specialist items introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Specialist. Initial attendance	104	91822 <mark>*</mark>	91832 <mark>*</mark>
Specialist. Subsequent attendance	105	91823 <mark>*</mark>	91833 <mark>*</mark>

Table 19: Consultant Physician items introduced on 13 March 2020

Service	Existing Items	Telehealth items	Telephone items –
	face to face	via video-conference	for when video-
			conferencing is not
			available
Consultant physician. Initial attendance	110	91824**	91834 **
Consultant physician. Subsequent attendance	116	91825 **	91835 **
Consultant physician. Minor attendance	119	91826**	91836 **

Table 20: Specialist and Consultant Physician items introduced on 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Specialist or consultant physician early intervention services for children with autism, pervasive developmental disorder or disability	137	92141	92144

^{*}For all specialties that have an existing arrangement to access consultations at the specialist rate.

^{**}For all specialties that have an existing arrangement to access consultations at the consultant physician rate.

Table 21: Consultant Physician items introduced on 6 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Consultant physician. Initial assessment, patient with at least 2 morbidities, prepare a treatment and management plan, at least 45 minutes	132	92422**	92431**
Consultant physician, Subsequent assessment, patient with at least 2 morbidities, review a treatment and management plan, at least 20 minutes	133	92423**	92432**

Table 22: Geriatrician items introduced on 6 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Geriatrician, prepare an assessment and management plan, patient at least 65 years, more than 60 minutes	141	92623	92628
Geriatrician, review a management plan, more than 30 minutes	143	92624	92629

Table 23: Consultant Psychiatrist items introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Consultant psychiatrist. Consultation, not more than 15 minutes	300	91827	91837
Consultant psychiatrist. Consultation, 15 to 30 minutes	302	91828	91838
Consultant psychiatrist. Consultation, 30 to 45 minutes	304	91829	91839
Consultant psychiatrist. Consultation, 45 to 75 minutes	306	91830	91840
Consultant psychiatrist. Consultation, more than 75 minutes	308	91831	91841

Table 24: Consultant Psychiatrist items introduced on 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Consultant psychiatrist, prepare an eating disorder treatment and management plan, more than 45 minutes	90260	92162	92166
Consultant psychiatrist, to review an eating disorder plan, more than 30 minutes	90266	92172	92178

Table 25: Consultant Psychiatrist items introduced on 6 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Consultant psychiatrist, prepare a treatment and management plan, patient under 13 years with autism or another pervasive developmental disorder, at least 45 minutes	289	92434	92474
Consultant psychiatrist, prepare a management plan, more than 45 minutes	291	92435	92475
Consultant psychiatrist, review management plan, 30 to 45 minutes	293	92436	92476
Consultant psychiatrist, attendance, new patient (or has not received attendance in preceding 24 mths), more than 45 minutes	296	92437	92477

Table 26: Consultant Psychiatrist items introduced on 6 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Consultant psychiatrist, interview of a person other than patient, in the course of initial diagnostic evaluation of patient, 20 to 45 minutes	348	92458	92498
Consultant psychiatrist, interview of a person other than patient, in the course of initial diagnostic evaluation of patient, 45 minutes or more	350	92459	92499
Consultant psychiatrist, interview of a person other than patient, in the course of continuing management of patient, not less than 20 minutes, not exceeding 4 attendances per calendar year	352	92460	92500

Table 27: Consultant Psychiatrist items introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Consultant psychiatrist, group psychotherapy, at least 1 hour, involving group of 2 to 9 unrelated patients or a family group of more than 3 patients, each referred to consultant psychiatrist	342	92455	92495
Consultant psychiatrist, group psychotherapy, at least 1 hour, involving family group of 3 patients, each referred to consultant psychiatrist	344	92456	92496
Consultant psychiatrist, group psychotherapy, at least 1 hour, involving family group of 2 patients, each referred to consultant psychiatrist	346	92457	92497

Table 28: Paediatrician items introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Paediatrician early intervention services for children with autism, pervasive developmental disorder or disability	135	92140	92143
Paediatrician, prepare an eating disorder treatment and management plan, more than 45 minutes	90261	92163	92167
Paediatrician, to review an eating disorder plan, more than 20 minutes	90267	92173	92179

Table 29: Public Health Physician items introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Public health physician, level A attendance	410	92513	92521
Public health physician, level B attendance, less than 20 minutes	411	92514	92522
Public health physician, level C attendance, at least 20 minutes	412	92515	92523
Public health physician, level D attendance, at least 40 minutes	413	92516	92524

Table 30: Neurosurgery items introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Neurosurgeon, initial attendance	6007	92610	92617
Neurosurgeon, minor attendance	6009	92611	92618
Neurosurgeon, subsequent attendance, 15 to 30 minutes	6011	92612	92619
Neurosurgeon, subsequent attendance, 30 to 45 minutes	6013	92613	92620
Neurosurgeon, subsequent attendance, more than 45 minutes	6015	92614	92621

Table 31: Anaesthesia items introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Anaesthetist, professional attendance, advanced or complex	17615	92701	92712

Obstetric, Dental, Nursing and Midwifery Services

Table 32: Obstetrician, GP, Midwife, Nurse Practitioner, and Aboriginal and Torres Strait Islander Health Practitioner antenatal and postnatal items introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Antenatal Service provided by a Nurse, Midwife or an Aboriginal and Torres Strait Islander health practitioner on behalf of, and under the supervision of, a medical practitioner	16400	91850	91855
Postnatal attendance by an obstetrician or GP	16407	91851	91856
Postnatal attendance by: (i) a midwife (on behalf of and under the supervision of the medical practitioner who attended the birth); or (ii) an obstetrician; or (iii) a general practitioner	16408	91852	91857
Antenatal attendance	16500	91853	91858

Table 33: Dental Practitioner in the practice of oral and maxillofacial surgery items introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Dental practitioner (oral and maxillofacial surgery only), initial attendance	51700	54001	54003
Dental practitioner (oral and maxillofacial surgery only), subsequent attendance	51703	54002	54004

Table 34: Nurse Practitioner items introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Attendance for an obvious problem	82200	91192	91193
Attendance less than 20 minutes	82205	91178	91189
Attendance at least 20 minutes	82210	91179	91190
Attendance at least 40 minutes	82215	91180	91191



Table 35: Midwife items introduced on 13 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Short antenatal attendance lasting up to 40 minutes	82105	91211	91218
Long antenatal attendance lasting at least 40 minutes	82110	91212	91219
Short postnatal attendance lasting up to 40 minutes	82130	91214	91221
Long postnatal attendance lasting at least 40 minutes	82135	91215	91222

Mental Health Services

Table 36: Clinical Psychologist items introduced on 13 March 2020

Service	Existing Items current video- conference items Current geographic restrictions apply	Telehealth items via video-conference Geographic restrictions do not apply	Telephone items – for when video- conferencing is not available Geographic restrictions do not apply
Attendance lasting more than 30 minutes but less than 50 minutes	80001	91166	91181
Attendance lasting at least 50 minutes	80011	91167	91182

Table 37: Psychologist items introduced on 13 March 2020

Service	Existing Items current video- conference items Current geographic restrictions apply	Telehealth items via video-conference Geographic restrictions do not apply	Telephone items – for when video- conferencing is not available Geographic restrictions do not apply
Attendance lasting more than 20 minutes but less than 50 minutes	80101	91169	91183
Attendance lasting at least 50 minutes	80111	91170	91184

Table 38: Occupational Therapist items introduced on 13 March 2020

Service	Existing Items	Telehealth items	Telephone items –
	current video-	via video-conference	for when video-
	conference items	<u>Geographic</u>	conferencing is not
	<u>Current</u>	restrictions do not	available
	<u>geographic</u>	<u>apply</u>	<u>Geographic</u>
	restrictions apply		restrictions do not
			<u>apply</u>
Attendance lasting more than 20 minutes but less	80126	91172	91185
than 50 minutes			
Attendance lasting at least 50 minutes	80136	91173	91186



Table 39: Social Worker items introduced on 13 March 2020

Service	Existing Items current video- conference items Current geographic restrictions apply	Telehealth items via video-conference Geographic restrictions do not apply	Telephone items – for when video- conferencing is not available Geographic restrictions do not apply
Attendance lasting more than 20 minutes but less than 50 minutes	80151	91175	91187
Attendance lasting at least 50 minutes	80161	91176	91188

Allied Health Services

Table 40: Chronic Disease Management items introduced on 30 March 2020

Service	Existing Items face to face	Telehealth items via video- conference	Telephone items – for when video- conferencing is not available
Allied health CDM services (all 13 items)	10950, 10951, 10952, 10953, 10954, 10956, 10958, 10960, 10962, 10964, 10966, 10968, 10970	93000	93013

Table 41: Chronic Disease Management items introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
CDM service provided by a practice nurse or Aboriginal and Torres Strait Islander health practitioner	10997	93201	93203

Table 42: Allied Health follow-up services for People of Aboriginal or Torres Strait Islander Descent introduced on 30 March 2020

Service	Existing Items face	Telehealth items	Telephone items -
	to face	via video-conference	for when video-
			conferencing is not
			available
	81300, 81305,		
	81310, 81315,		
	81320, 81325,		
Allied health Follow-up services (all 13 items)	81330, 81335,	93048	93061
	81340, 81345,		
	81350, 81355,		
	81360		

Table 43: Allied Health follow-up services for People of Aboriginal or Torres Strait Islander Descent introduced on 20 April 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Follow up services provided by a practice nurse or Aboriginal and Torres Strait Islander health practitioner	10987	93200	93202

Table 44: Pregnancy Support Counselling items introduced on 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Non-directive pregnancy support counselling by eligible psychologist, social worker or mental health nurse, at least 30 minutes	81000, 81005, 81010	93026	93029

Table 45: Autism, Pervasive Developmental Disorder and Disability Services items introduced on 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Psychologist. Autism, pervasive developmental disorder and disability assessment service for children under 13 years, at least 50 minutes	82000	93032	93040
Speech pathologist, occupational therapist, audiologist, optometrist, orthoptist or physiotherapist. Autism, pervasive developmental disorder and disability assessment service for children under 13 years, at least 50 minutes	82005, 82010, 82030	93033	93041
Psychologist. Treatment of a pervasive developmental disorder or eligible disability for children under 15 years, at least 30 minutes	82015	93035	93043
Speech pathologist, occupational therapist, audiologist, optometrist, orthoptist or physiotherapist. Treatment of a pervasive developmental disorder or eligible disability for children under 15 years, at least 30 minutes	82020, 82025, 82035	93036	93044

Table 46: Eating Disorder items introduced on 30 March 2020

Service	Existing Items face to face	Telehealth items via video-conference	Telephone items – for when video- conferencing is not available
Dietitian, eating disorders service, at least 20 minutes	82350	93074	93108
Clinical psychologist, eating disorders service lasting more than 30 minutes, but less than 50 minutes	82352	93076	93110
Clinical psychologist, eating disorders service, at least 50 minutes	82355	93079	93113
Psychologist, eating disorders service, lasting more than 20 minutes, but less than 50 minutes	82360	93084	93118
Psychologist, eating disorders service, at least 50 minutes	82363	93087	93121
Occupational therapist, eating disorders service, lasting more than 20 minutes, but less than 50 minutes	82368	93092	93126
Occupational therapist, eating disorders service, at least 50 minutes	82371	93095	93129
Social worker, eating disorders service, lasting more than 20 minutes, but less than 50 minutes	82376	93100	93134
Social worker, eating disorders service, at least 50 minutes	82379	93103	93137

Table 47: Dietitian Group Service items introduced on 22 May 2020

Service	Existing Items face	Telehealth items	Telephone items -
	to face	via video-conference	for when video-
			conferencing is not
			available
Dietitian, eligible, assessment for a group service	81120	93284	93286
Dietitian, eligible, group service	81125	93285	Not Available